

DRIVING LICENSE REQUIREMENTS

All valid types in roman alphabet must be in renter's name and first name (Greek driving licenses in EU format Ok)
 Originals only are accepted. Must have been held for at least one full year, and still valid.
 International driving license only valid if presented with domestic driving license.
 Original Chinese driving license is accepted but only with the Enterprise China drivers licence translation service.
 The customer must provide either an identity card or a passport, a landline telephone number at home, and a local telephone number, this can be a mobile number. Due to an increased theft risk, a proof of home address will be required from all domestic renters (French residents only) at time of rental. (mobile phone invoice is a valid proof)

COVERAGES (amounts include VAT)

☺ COVERED

DURING THE TIME OF RENTAL, VEHICLES ARE COVERED UNDER A THIRD PARTY LIABILITY, FIRE AND THEFT INSURANCE, AND DAMAGES TO THE RENTED VEHICLE WITH OR WITHOUT AN IDENTIFIED THIRD PARTY.

☹ NOT COVERED

THEFT OF PERSONAL EFFECTS OR GOODS WITHIN THE CAR DAMAGES DONE WITHIN THE CAR FROM CIGARETTE BURNS ESPECIALLY
 DAMAGES TO GLASS, TYRES, LOSS OF KEYS, TRANSPONDER AND OPTIONAL ACCESSORIES DAMAGES DUE TO THE USE OF THE WRONG FUEL

CROSS BORDER

Rental cars are only covered in the following countries : France, Austria, Belgium, Germany, Denmark, Spain, Andorra, Finland, Great-Britain, Italy, San Marino, Liechtenstein, Luxemburg, Norway, Netherlands, Portugal, Sweden, Switzerland, Monaco
 Cars taken into Corsica must be returned to Mainland.

MINIMUM AGE - EXTRA KM - DAMAGES TO AND THEFT OF THE VEHICLE - PRE-AUTHORIZATION

GROUP	CODE	MINIMUM AGE ¹	EXTRA KM	FULL EXCESS ²	DW OPTION	EXCESS WITH DW ²	REDUCED EXCESS OPTION EP	EXCESS WITH EP ²	Partial Waiver PW ³	PRE AUTHORIZED
ECARS	ACRISS	YEARS	PER KM	WITHOUT DW	daily charge	amount	daily charge	amount	daily charge	AMOUNT
A MAN	MCMR	21	0,36 €	book value	18,00	950	17,00	250	30,00	750
B MAN	EBMR	21	0,36 €	book value	18,00	950	17,00	250	30,00	750
C MAN	EDMR	21	0,36 €	book value	18,00	950	17,00	250	30,00	750
C AUT	EDAR	21	0,39 €	book value	18,00	950	17,00	250	30,00	750
C MAN Diesel	EXMR	21	0,36 €	book value	18,00	950	17,00	250	30,00	750
D MAN	CDMR	21	0,39 €	book value	18,00	950	17,00	250	30,00	1.000
D AUT	CDAR	21	0,45 €	book value	18,00	950	17,00	250	30,00	1.000
DESTA	CWAR	21	0,50 €	book value	18,00	950	17,00	250	30,00	1.000
DEST	CWMR	21	0,45 €	book value	18,00	950	17,00	250	30,00	1.000
SSUV	IDMR	25	0,45 €	book value	18,00	950	17,00	250	30,00	1.000
SSUVA	IDAR	25	0,50 €	book value	18,00	950	17,00	250	30,00	1.000
F MAN	SDMR	25	0,45 €	book value	18,00	2.150	17,00	1.400	30,00	1.000
F AUT	SDAR	25	0,50 €	book value	18,00	2.150	17,00	1.400	30,00	1.000
SPREMA	FDAR	25	0,60 €	book value	18,00	2.150	17,00	1.400	30,00	1.500
MPREMA	LDAR	30	0,72 €	book value	18,00	2.150	17,00	1.400	30,00	1.500
FEST	SWMR	25	0,50 €	book value	18,00	2.150	17,00	1.400	30,00	1.500
FESTA	SWAR	25	0,50 €	book value	18,00	950	17,00	1.400	30,00	1.500
CMPV	EMMR	21	0,39 €	book value	18,00	950	17,00	250	30,00	1.000
MMPV	IMMR	25	0,45 €	book value	18,00	2.150	17,00	1.400	30,00	1.000
MMPVA	IMAR	25	0,50 €	book value	18,00	2.150	17,00	1.400	30,00	1.000
MMPV7	IVMR	25	0,50 €	book value	18,00	2.150	17,00	1.400	30,00	1.000
MMPV7A	IVAR	25	0,50 €	book value	18,00	2.150	17,00	1.400	30,00	1.500
MPV	FVMR	25	0,50 €	book value	18,00	2.150	17,00	1.400	30,00	1.500
MPVA	FVAR	25	0,50 €	book value	18,00	2.150	17,00	1.400	30,00	1.500
SPREEA	FWAR	25	0,60 €	book value	18,00	2.150	17,00	1.400	30,00	1.500
MBUS9	SVMR	25	0,50 €	book value	18,00	2.150	17,00	1.400	30,00	1.000
S4x2	IFMR	25	0,50 €	book value	18,00	2.150	17,00	1.400	30,00	1.000
S4x2A	IFAR	25	0,50 €	book value	18,00	1.000	17,00	1.400	30,00	1.000
CONV	CTMR	21	0,50 €	book value	18,00	950	17,00	250	30,00	1.500

¹ UNDER 25 renters are charged an extra fee of 32.10 EUR per day, with a maximum of 321 EUR (VAT incl.) per rental. No maximum age applies.

² deductible applies in case of responsible damages or with no identified third party or in case of theft of the vehicle

The DW option reduces the damage or theft excess.

The EP option strongly reduces the excess in case of damage or theft. EP can only be subscribed if DW is subscribed or included.

³ PW option is available if DW is declined. PW waives the responsibility of the renter on the first 1 000 € per damage or in case of theft.

EXCEPTIONS - DW, EP or PW coverages are void ...

... in case of wrong fuel used ... if size or height error ... if wrong use of the vehicle
 ... in case the car is used for hire and reward (the booker can be held responsible for any financial cost incurred).
 ... if original car keys are not returned. ... if obligations below are not complied with

OBLIGATIONS

Renter must fill in an accident report in all cases of damage or theft within 24 hours. Full deductible applies if not.

In case of theft, renter must file a complaint with the police authorities and return the receipt, car keys and car papers to the location.

ADJUSTMENT

Any adjustment of the excess to real damage costs take into account the repair, and the loss of use and the administrative costs.

PBA Tire / Glass / Roadside Assistance

This extra coverage waives the responsibility of the renter in the following cases:
 (i) replacement or repair costs for tyres (wheels & rims excluded) except if part of a larger damage.
 (ii) repair or replacement of glasses (glass breakage) except if part of a larger damage.

This extra also covers assistance to the rented vehicle and passengers in case of accident.

DAILY CHARGE (FOR ANY CAR GROUP) 5,00 €

EXCEPTIONS - PBA coverage is void ...

... in case of wrong fuel used ... if size or height error ... if wrong use of the vehicle
 ... in case the car is used for hire and reward (the booker can be held responsible for any financial cost incurred).
 ... if original car keys are not returned.

MISCELLANEOUS		France Mainland
DURATION OF RENTAL		30 DAYS MAXIMUM PER RENTAL
GRACE PERIOD	The invoiced rental duration is calculated by entire periods of 24 hours, with 29 minutes of grace period. Beyond this grace period, an additional day will be invoiced at local rate.	
EXTENSION	only possible on a pay locally basis. The extension must be authorized by the rental location at least 48 hours before the initial rental end date.	
SERVICE OUT OF HOURS	Out of hours are on request from most locations. In case of non return within the opening times, the customer is responsible for the car until the location opens. Cost usually is 38.13€ VAT incl. for the 1st hour, and 76.26€ beyond.	
BREAKDOWN OR ACCIDENT		
	A roadside assistance is available in all countries covered by insurance in case of breakdown (free of charge) or accident (see PBA). Even if the PBA option is subscribed, renters may have to pay locally for some services (taxi, repairs, towing,...) The invoices for such services should be kept and presented on car return for refund. In case of breakdown or accident, the roadside assistance may be reached by calling : - from a fixed land line within France : the rental start location or 0800 13 12 11 (24h/24 7j/7) - from a mobile or from abroad : + 33.1.49.93.73.61 (24h/24 7j/7) note : at peak times, a wait of 5 minutes or more is possible.	
TAX & EXTRAS		
	VAT applies to all our services. An extra charge is due for any rental starting from an airport or rail or premium location (39.23 € per rental as of today). A road fee of 3.01 € per day of rental with a maximum charge of 18.06 € per rental is due. Road tolls or other road taxes, fines and pond or parking costs are not refunded.	
PAYMENT		
	Prepaid vouchers must be presented on rental start. Admin costs of 45.15 € apply to the renter if voucher must be refunded once the rental is closed. Credit cards accepted : American Express, Diners Club, Visa, Mastercard - at the renter's name and surname The credit card must be in the name of the main driver (and the same as the prepaid voucher)	
	DEBIT CARDS (Visa Electron, Mastercard Maestro, Switch...), prepaid or E-cards or Mozaic card OR CHECKS ARE NOT ACCEPTED	
	A pre-authorized amount is checked with the credit card company and varies according to the car group rented (see table above) "Chèques vacances" (ANCV) are accepted as means of payment.	
	The rental charges as per the signed rental agreement are debited on rental start. Cash payment is not accepted on rental start for security reasons.	
DRIVING		
	In France and Continental Europe, cars are driven on the right side of the road. Safetybelts are mandatory for all passengers. A SAFETY KIT MADE OF ONE SAFETY JACKET AND ONE SAFETY TRIANGLE IS MANDATORY, KEPT AT HAND INSIDE THE VEHICLE THIS KIT IS PUT IN THE CAR FREE OF CHARGE-A PENALTY FEE OF 20.07 EUR IS CHARGED TO THE RENTER IN CASE OF LOSS OR DAMAGE BABY/CHILD SEAT OR BOOSTER ARE MANDATORY UNTIL 10.	
FUEL		
	"FULL TO FULL" POLICY APPLIES: WE DELIVER CARS WITH A FULL TANK. RENTER IS ADVISED TO RETURN WITH FULL TANK. IF NOT POSSIBLE, TANK WILL BE COMPLETED TO FULL AT AN EXTRA COST (about 2.90 euro per liter currently) MANY CARS RUN ON DIESEL: IN CASE OF DOUBT ON THE FUEL TYPE, CLIENT SHOULD ASK LOCATION OR PETROL STATION.	
ACCESSORIES (should be requested at time of booking)		
	CST	BABY SEAT (1 3 YEARS) : 30 EUR incl. VAT PER RENTAL , if booked in advance, 45 € (payable on site)
	BST	CHILD SEAT (4+ YEARS): 10 EUR incl. VAT PER RENTAL if booked in advance, 15 € (payable on site)
	COQUE	<i>NO CAPSULE CAN BE SUPPLIED FOR NEWLY BORN / CHECK BEFORE ARRIVAL AT THE COUNTER</i>
	LUG	<i>ROOF RACKS ARE NOT AVAILABLE</i> nb: Maxi Cosi available if booked at least one month in advance, 30 EUR
	NAV GPS	<i>Portable GPS are now available from the main locations at 10 euro per day or 150 euro maximum per rental</i>
	WIN	vehicle is equipped with snow tyres, ski-racks & snow chains from some locations <i>check the winter equipment file</i>
	SNO	vehicle is equipped with snow chains from some locations <i>check the winter equipment file</i>
	SKV	ski-racks from some locations <i>check the winter equipment file</i>
	SKI	vehicle is equipped with ski-racks & snow chains from some locations <i>check the winter equipment file</i>
ADDITIONAL DRIVER		
	EXTRA DRIVER CHARGED AT 34.11 EUR INC VAT PER RENTAL PER DRIVER (LIMITED TO NUMBER OF SEATS INSURED) MUST PRESENT A VALID DRIVING LICENSE AT A COUNTER TO BE INSURED	
ONE WAY		
	Domestic one-way is charged 85 EUR per rental, tax included except within the same city area (eg airport to RRS) Exceptions: One-way not allowed on car groups CONV (CTMR), CONVA (CTAR), MBUS9 (SVMR), MPVA (FVAR), MPV (FVMR) (penalty charge of 241 euro) and MPREMA (LDAR), S4x4/4x4A (SFMR SFAR) (penalty charge of 462 euro) International one-way not allowed	